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Re: EB Docket No. 06-36

Received & Inspected

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**FCC Mail Room** 

February 26, 2014

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW, Suite TW-A325 Washington, D.C. 20554

Dear Mrs. Dortch:

Please find attached our CPNI Annual Certification and attachments as required by your office.

Sincerely,

Steve S. Poore General Manager

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FCC Mail Room

# Annual 47 C.F.R. 64.2009(e) CPNI Certification Template

## EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2014 covering the prior calendar year 2013.

- 1. Date Filed: February 17,2014
- 2. Name of company(s) covered by this certification: New Lisbon Telephone Company Inc.
- 3. For 499 Filer ID: 801864
- 4. Name of Signatory: Steve Poore
- 5. Title of Signatory: General Manager
- 6. Certification:

I, <u>Steve Poore</u>, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. & 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirement (Including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review), set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken actions (i.e. proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The Company has not received complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47.C.F.R.& 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

oigned \_\_\_\_

Steve S. Poore, General Manager

New Lisbon Telephone Company, Inc.

Attachments: Accompanying Statement explaining CPNI procedures

Explanation of actions taken against data brokers (If applicable)

Summary of customer complaints (if applicable).

### New Lisbon Telephone Company

### Annual Certification of CPNI

(As required by FCC Rules in Section 64.2009 (e)

Reference: EB Docket No. 06-36

I, <u>Steve Poore</u>, hereby certify that I am an Officer of New Lisbon Telephone Co. I have personal knowledge that the company

Has established procedures that are intended to comply with the Customer Proprietary Network information rules and requirements in

Subpart U of Part 65 of the Federal Communications Commission's Rules (47 C.F.R.S. 64.2001 through 64.2011. The attached Statement of

CPNI Compliance explains how the company's procedures ensure that it is in compliance with the FCC rules.

Printed Name of CPNI

Compliance Officer:

Steve S. Poore

**CPNI Compliance Officer:** 

(Steve S. Poore)

2-17-2014

Date

New Lisbon Telephone Co.

## **CPNI Compliance Officer Certification**

I, <u>Steve Poore</u>, hereby acknowledge that I fully understand New Lisbon Telephone Company's obligations under the Customer Proprietary Network Information (CPNI) Federal Communications (FCC) rules and I do have personal knowledge of **New Lisbon Telephone Company's** operating procedures for the protection of CPNI. I have completed training on the CPNI rules and thoroughly understand New Lisbon Telephone Company's CPNI Manual. I understand the CPNI rules and will go above and beyond the FCC mandated rules to help protect CPNI.

Date 2-17-2014

Approved by: X Jol Mague Parish

### Statement of Compliance with CPNI Requirements

New Lisbon Telephone Company has implemented operating procedures and safeguards to ensure that it is in compliance with 47 CFR 64.2005-64.2009. To this end, New Lisbon Telephone Company has procedures in place which ensure that:

- The Company does not share CPNI with any affiliates.
- The Company does not share CPNI with any third parties absent a court order or subpoena.
- The Company does not use CPNI in any outbound telemarketing campaigns unless the service marketed is adjunct to services already provided to the customer.
- The Company has a procedure in place to notify customers if CPNI is going to be used or otherwise disclosed, and has a process in place to allow individual customers to "opt out" of this issue.
- The Company has procedures in place to authenticate the identity of callers to their business office before any CPNI is discussed.
- Formal training is provided by the Company on CPNI regulations and the related procedures in place to ensure compliance.

#### Certification

I hereby certify that I am an officer of New Lisbon Telephone Company. I have undertaken to an investigation, with assistance from personnel within our company, of the procedures related to CPNI acquisition, storage, protection, use and customer permission to use data of New Lisbon Telephone Company and its affiliates. Based upon my personal investigation, it is my opinion that the operating procedures of New Lisbon Telephone Company and its affiliates are generally in compliance with the Federal Communications Commission's CPNI rules as outlined in 47CFR 64.20005-64.2009.

I state under penalty of perjury that the foregoing is true and correct.

Officer Name:

Steven S. Poore

Officer Title:

**General Manager** 

Signature:

Phone Number: (765)332-2413